## thirteen

# Creating good communities

#### **Enjoy your home**

We're really pleased to have you as a Thirteen customer, and we hope that you can enjoy your home.



#### Be considerate

Have fun with friends and family but be considerate of your neighbours and the noise that you make. Please always ensure you and your visitors park considerately.



#### Keep a nice home

Keep your garden clean, tidy and the grass cut to avoid attracting pests, like rats, that can cause damage to your home and spread disease.



### Dispose of household waste

Check your local council website for the rubbish and recycling date in your area. Ensure your rubbish and recycling is placed out on time for collection.

#### Meet your neighbours

Most people do not intend to upset their neighbours and are unaware that they are causing a problem. If you feel you can, introduce yourself and discuss the issue with them



#### **Contact us**

Telephone

#### 0300 111 1000

between 8am and 7pm Monday to Friday Email

asb@thirteengroup.co.uk

