

Quality places, thriving neighbourhoods

Dyke House, Hartlepool - locality plan
2022-27



Dyke House... quality place, thriving neighbourhood



We want to help local people create quality places and thriving neighbourhoods, making Dyke House a great place to live.

This plan sets out a vision for the area.

Working in partnership, we'll maximise the impact of existing resources and services to improve the things that are important to people in the area. We'll work with communities to identify gaps, opportunities and solutions to tackle local issues and provide support to attract funding where it's available.

Our vision

Dyke House will be an engaged, thriving, empowered and quality place where people want to live.

The community will:

- ✓ Be better connected to facilities and use local resources when in need
- ✓ Have the opportunity to work together to address local issues
- ✓ Be better prepared and respond more easily to adverse situations
- ✓ Know about:
 - Thirteen's Customer Involvement Framework
 - Local community meetings
 - Climate change action and environmental projects
 - Support and services available from Thirteen and partners
 - Employment, skills and training opportunities
 - Financial and digital inclusion information and support
 - Health and wellbeing activities
 - Community safety projects and interventions.

About Dyke House

To help us understand where we're going, we need to understand the assets – homes and other buildings – that we already have in the area.

Dyke House currently has a population of around 5,100 people.

There is a higher proportion of family homes in the area consisting of two and three-bedroom properties.

The centre of the area lacks green space, but there is a large green play area and football field within walking distance.

In recent years the area has received significant investment of new-build homes including family accommodation and bungalows.

Dyke House is also serviced by shops on Raby Road and Chatham Road.

Dyke House is one of the 150 areas in England chosen to deliver The Big Local – a 10-year community-led Big Lottery Fund programme to help residents create lasting community change through an investment of at least £1million over the 10-years.

Thirteen-owned buildings	No.
2, 3, 4 and 5-bedroom houses	507
1, 2 and 3-bedroom bungalows	139
1 and 2-bedroom flats	113
Garages	83
Bedsits	23
Other rooms and units	10
Total	919





Challenges

There are a number of challenges facing Dyke House:

Deprivation

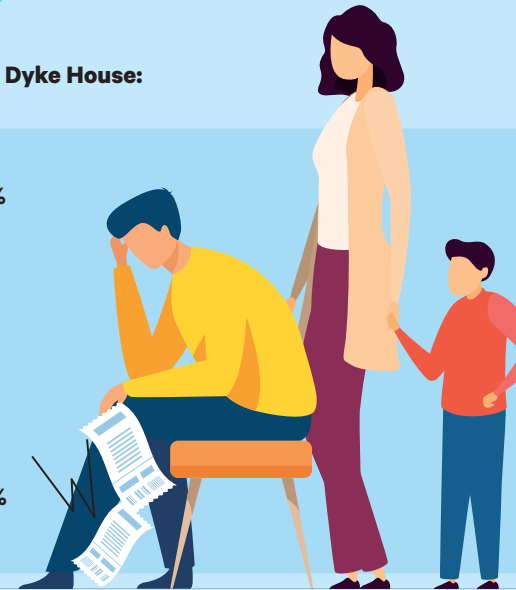
Areas within Dyke House fall in the top **10%** most deprived in the country.

Ranked as the **848th** most deprived out of 32,844 in the country.

Unemployment

There are high levels of unemployment in Dyke House. In November 2021, **10.4%** of people were claiming out of work benefits.

This is higher than the average rate of **6.5%** in Hartlepool and **4.7%** in Great Britain.



Crime

Crime levels in the Dyke House area fluctuate every month, but on average have remained at similar levels over the last year.

Cost of living

From April 2022, the average gas and electricity bills are predicted to rise by up to **50%**.

The cost of living is rising for everyone - this might have a greater impact on people living in Dyke House.



Covid -19

Restrictions due to the pandemic have placed pressure on communities and the delivery of services.



Strengths & opportunities

People valued the work of the Annex particularly throughout lockdown.

In Dyke House, there are so many strengths and opportunities for us to build on. These include:

The Big Local partnership

The Big Local partnership first met in 2012 and formed a 10-year plan which has seen £212,186 invested in the area. Through the partnership, a number of projects have been delivered with some fantastic outcomes, such as: establishing five community businesses, a community housing project, helping people into volunteering, employment and support.

Following further consultations with people in the area, a refreshed plan is being developed for 2022-2025. This sets out a vision for Dyke House and key objectives on how the plan will be achieved, with a forecasted additional investment of £639,400.

This locality plan will support and complement the objectives of the Big Local plan and work alongside the community to deliver it.

Assets in the community

- Wharton Annexe community building
- The Community Shop
- St Oswald's Church
- Hartlepool Football Club
- Nasir Mosque

Community groups

- The Big Local
- Community volunteers
- FC Hartlepool
- Wharton Annexe
- Minds for Men and Wellness for Women
- Run Fit Hartlepool

Potential opportunities

- Demolition of two garage sites at Lime Crescent
- Demolition of vacant student accommodation on Lime Crescent
- To work alongside the Big Local community forum and align priorities and projects
- Growth in community engagement and ownership to ensure sustainability of projects.



Consulting with local people

People's satisfaction with their neighbourhood as a place to live scored 7.3/10

The Big Local ran a large consultation campaign **The Big Ask** - which identified the following themes:

1. Accessing better jobs, skills and daily financial wellbeing
2. Better housing and outdoor spaces
3. Better health and wellbeing

Following this, Thirteen consulted with residents, community groups, stakeholders and Thirteen's involved customers between August and September 2021 and received 57 responses.

Although the pandemic restricted the consultation process, we worked with partners to consult with people online, completed surveys outside people's homes, and held outdoor events to get people's views.

People liked:

- ☺ The local amenities
- ☺ The community feel
- ☺ Local community groups
- ☺ People are friendly and helpful.

People wanted to improve:

- ☹ The environment
- ☹ Litter and fly tipping
- ☹ Youth nuisance/gangs
- ☹ Noise and motorbikes
- ☹ More for children to do.

Three key themes emerged from the consultation which were aligned with the aspirations of the Big Local:

1. Crime and anti-social behaviour
2. Improving the environment
3. Supporting The Big Local and Improving life chances.

“

There's nothing for kids to do.

“

Motorbikes are a nuisance.

“

Lots close by and town isn't far away.

“

Weeds in lots of areas and litter is an issue but lots of people keep properties neat.

“

We need neighbourhood forums where we can meet together, discuss problems in the area, suggest solutions and social activities.



Delivering the plan

The Community Forum

This locality plan will be delivered through a Community Forum which will be part of the Dyke House Big Local Partnership. This will be made up of residents, stakeholders and anyone who works in Dyke House.

The forum will:

- Work together to address local issues
- Be the voice of the community
- Design and deliver new projects or strengthen existing services
- Seek funding to deliver new projects and services
- Develop a local community fund to support delivery of small projects.

This will be a partnership approach, working together to either create, design and deliver new interventions, or strengthen existing services to address issues the community said were important to them.

The membership will include, but won't be limited to:

- Involved customers
- Residents
- Hartlepool Borough Council
- The Wharton Annexe
- Hartlepool FC
- The Big Local Partnership.

Plus specialists including:

- Thirteen
- Neighbourhood policing team
- Fire Brigade
- The ARC
- Bloomin Arts
- Run Fit Hartlepool
- Minds Fort Men
- Wellness For Women
- Hartlepool Ambulance Charity.

Projects

Responding to the thoughts of local people, some of the early projects we'll be working on in Dyke House include:

The £1m challenge

Thirteen will be working with partners over the next five-years to bring £1m into Dyke House, which will be made up of:

- ✓ Money in residents' pockets
- ✓ People moving into work
- ✓ People developing a business
- ✓ Volunteering hours
- ✓ Funding for projects.

The Big Dyke House clean-up

To launch the Dyke House locality plan and to tackle litter, flytipping and improve the local environment, we'll be hosting the Dyke House big clean up in April 2022.

We're encouraging partners and residents to get involved, so please get in touch for more details.

Green community plan

We'll develop a five-year community-led approach to becoming a greener community.



We'll be working with partners to focus on three priorities:

Priority one Crime and anti-social behaviour	Priority two Improved environment	Priority three Supporting the delivery of the Big Local Plan and improving life chances
<p>The issues Drugs related activity Off road motorbikes – Milbank Road Youth nuisance Lime Crescent garage site.</p>	<p>The issues Flytipping and litter Lime Crescent student accommodation Lime Crescent / Birch Walk garage sites Untidy alleyways.</p>	<p>The issues Big Local priorities: 1. Better housing and outdoor space 2. Better access to jobs 3. Better health and wellbeing.</p>
<p>Key projects: Diversionary youth activities Increase youth activities Drug and alcohol support programme Demolition of garages and former student accommodation Targeted off road motorbike campaign in conjunction with Cleveland Police.</p>	<p>Key projects Demolition of garage sites Demolition of student accommodation Public consultation re-use of land following demolition The Big Dyke House Clean Up Alley Way project Community litter picks.</p>	<p>Key projects £1million challenge Create strong community partnership alongside the Big Local Community of Culture – array of projects to bring culture and art into Dyke House Run fit project – increasing health and wellbeing Targeted benefit campaign Employment campaign. Loan shark campaign and promotion of credit union Food Cycle project.</p>
<p>Partners: Cleveland Police The Annexe Hartlepool Borough Council FC Hartlepool.</p>	<p>Partners Hartlepool Borough Council The Annexe Hartlepower The Big town tidy up.</p>	<p>Partners The Annexe Hartlepool Borough Council Job Centre Illegal money lending team Employability teams Hartlepool Financial Inclusion group The Big Local Hartlepool FC</p>
<p>Outcomes: Co-ordinated approach to tackling crime and anti-social behaviour Improved perception in hotspot areas More young people engaged in activities Membership for the Good Neighbour Scheme People will know how and where to report crime and anti-social behaviour.</p>	<p>Outcomes Co-ordinated approach to addressing local environmental issues Improved perception in hotspot areas Improved area appearance Increased satisfaction with the neighbourhood Regeneration of Lime Crescent.</p>	<p>Outcomes More money in people's pockets Employment and training opportunities School visits Increased membership of existing projects such as Neighbourhood Watch, eco-shops and credit unions Community projects.</p>

Financial investment

To reduce fly tipping and improve the appearance of Lime Crescent, Thirteen has approved the demolition of student accommodation and vacant garages in Lime Crescent and Birch Walk.

The demolition will cost £150,000 and will be take place in 2022.

Investment programme

Over the next five-years, Thirteen will be developing plans to carry out internal and external improvements to some homes in Dyke House. This would include replacing kitchens, bathrooms, windows, doors and boilers.

The type of work carried out and when, depends on things like the age and condition of the property's fixtures and fittings. If homes are eligible for investment, customers will be contacted in advance.

Resources

To support our communities, Thirteen has dedicated resources to help deliver this plan:

1. A **Community Development Co-ordinator** who will be led by the community and work with customers, stakeholders and the community to understand issues, identify assets, opportunities and potential funding to tackle issues.
2. A **Community Resilience Manager** who will co-ordinate and deliver the locality plan, build relationships,

monitor progress through partnership working, identify and remove barriers, source funding, and work with the local community and partners.

3. A **Housing Services Co-ordinator** who will work with Thirteen's customers, dealing with letting homes, helping people to manage their tenancies and act as the first point of contact for incidents of anti-social behaviour.
4. A **Housing Resolution Co-ordinator** who will work with people in the area to tackle more in-depth incidents of anti-social behaviour.

The Big Local

Lottery funding of £639,400 is available over the next three-years to be delivered through the Big Local Partnership.

Community Funding

£10,000 will be available to the Community Forum in the first year to develop and deliver projects to help address one of the four priorities.



The difference we'll make...

We want to understand and measure the difference the locality plan makes. To help us do that we will measure:

Priority 1 – Crime and anti-social behaviour

- Improved perception in hotspot areas
- More young people engaged in activities
- Membership for the Good Neighbour Scheme
- People will know how and where to report crime and anti-social behaviour

Priority 2 – Improving the environment

- Improving satisfaction with the neighbourhood as a place to live in hotspot areas
- Benefits to the environment and biodiversity
- Levels of fly tipping
- Demand on services
- Garden condition

Priority 3 – Supporting the delivery of the Big Local Plan and improving life chances

- Big Local Partnership and community forum collaboration
- Impact of community fund

- New projects developed
- Funding brought into the area
- People engaged and supported through projects
- Partnerships created
- Community investment
- Social value from investments
- People supported
- More money in people's pockets
- Employment and training opportunities
- School visits
- Increased membership to existing service such as neighbourhood watch, eco shops and credit union.

Working with partners in Dyke House...



It's important to us that we work with the community to address things that are important to them. We'll be carrying out regular and annual surveys to capture how people feel about Dyke House as a place to live.

Get involved

All residents, partners and anyone with an interest in Dyke House are invited to get involved with the locality plan.

Get in touch and join the project or the community forum and help to shape, create and develop projects to have a lasting and positive impact in the community.

Get in touch with the Community Resilience Team at Thirteen:

-  **Community.resilience@thirteengroup.co.uk**
-  **www.thirteengroup.co.uk**
-  **0300 111 1000**

